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   b. Reverse engineer, decompile, disassemble, or translate the Software; or
   c. Evaluate the Software for the purpose of competing with 5nine or operate the Software other than in accordance with its technical documentation.

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11. **ANNUAL SUPPORT**. 5nine's annual technical support and maintenance services (**Support**) is included with new license purchases. Support is provided under the Support policies then in effect. 5nine may change its Support terms, but Support will not materially degrade during any Support term. More details on Support are located at www.5nine.com/support

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    b. **Entire Agreement.** This agreement and the order constitute the entire agreement between the parties and supersede any prior or contemporaneous negotiations or agreements, whether oral or written, related to this subject matter. Customer is not relying on any representation concerning this subject matter, oral or written, not included in this agreement. No representation, promise or inducement not included in this agreement is binding.
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