Corporate

Where We Stand On Classic Products

When Sheridan and ProtoView merged to form Infragistics in January 2001, it proved an ideal time to review our product lines, merge them, and offer a clear, concise statement to our customers about our future product direction. The merger was a catalyst to this review, but it also became necessary due to changes in development environments, such as the move to web-based architectures and the announcement and beta release of Visual Studio .NET.

In looking at our ActiveX/COM products, and particularly overlapping products, we not only analyzed product feature sets, but also underlying architecture and object models. Our goal was to pick a family of products that offered the best of both worlds - feature-rich enough to provide for all your projects of today, and architecturally sound so as to move forward into tomorrow's environments. The result of our analysis is the UltraSuite family of COM components.

It is the UltraSuite group of components that we will carry forward, as appropriate, into the world of .NET. Any developer who is part of our UltraSuite subscription program or our UltraSuite Enterprise program will automatically receive the corresponding .NET presentation layer components, when we release them, as part of those programs.

Currently registered owners of Sheridan or ProtoView Enterprise products or Suite subscriptions have been automatically upgraded to the UltraSuite Enterprise program, for the remainder of their subscription period, at no charge. If you have such a subscription that was valid on January 5, 2001, and have not been notified, then either your product is not registered with us, or possibly we have not received notification of a change in contact information for your company. Please register your product as soon as possible and contact us with your proof of purchase, or notify us of new contact information, so that we can properly update your subscription and bring it into line with our current product offerings.

Products outside of UltraSuite, from the previous Sheridan and ProtoView product lines, will become part of our Classic family of products. Although we have decided against the future development of new features or versions of these products, we are fully committed to supporting the most recent releases, and therefore to supporting you. We will post patches incorporating bug fixes on a regular basis, and provide our technical support team with the latest builds of any of our Classic products.

Additional licenses of Classic products, should you wish to purchase any for the purpose of maintaining existing applications, will be readily available upon request. We will continue to license our Classic products, and encourage you to buy them under these circumstances. For new projects, we strongly encourage you to evaluate the UltraSuite family of COM products. It would be prudent to consider migrating to them when time and resources permit, especially if you intend to move to the Microsoft Visual Studio .NET environment in the future.

Infragistics was created primarily so that Sheridan and ProtoView could combine resources, offering a wide range of COM, Java and .NET components. It is now possible to have one reliable, stable vendor providing all your development tools. With our leadership in the industry and a large and loyal customer base, we feel an obligation to carefully consider the future of our products, and, furthermore, to fully disclose proper and complete information to our customers. We feel it is our responsibility to help guide you in your transition to tomorrow's environments.

We hope we have accomplished this. If you have any questions, please do not hesitate to call on our sales group for clarification. Your success is our success.