

# **SUBSCRIPTION AGREEMENT FOR BUSINESSES AND ORGANIZATIONS**

Version 1.0, effective as of March 10th, 2021

THIS IS A LEGAL AGREEMENT. BY CLICKING ON THE "I AGREE" (OR SIMILAR) BUTTON THAT IS PRESENTED TO CUSTOMER AT THE TIME OF CUSTOMER'S PURCHASE, OR BY DOWNLOADING, INSTALLING, COPYING, SAVING ON CUSTOMER'S DEVICE, OR OTHERWISE USING Ironman Software SOFTWARE, SUPPORT OR PRODUCTS CUSTOMER BECOMES A PARTY TO THIS AGREEMENT AND CUSTOMER CONSENTS TO BE BOUND BY ALL THE TERMS AND CONDITIONS SET FORTH BELOW.

## **1. PARTIES**

1.1. "Ironman Software" or "We" means Ironman Software, having its principal place of business at 410 Clemons Ave, Madison, WI 53704, registered in the United States of America.

1.2. "Customer" or "You" means the sole proprietor or legal entity specified in the Subscription Confirmation, or in the case of Redistributable Products the sole proprietor or legal entity using the Redistributable Product in accordance with this Agreement. For legal entities, "Customer" includes any entity which controls, is controlled by, or is under common control with Customer. For the purposes of this definition, "control" means (i) the power, directly or indirectly, to direct or manage such entity, whether by contract or otherwise, or (ii) ownership of fifty percent (50%) or more of the outstanding shares or beneficial ownership of such entity.

## **2. DEFINITIONS**

2.1. "Agreement" means this Subscription Agreement.

2.2. "Client Product" means any generally available Ironman Software software product identified by Ironman Software as an individual developer tool. For the avoidance of doubt, the Product is not produced to the specifications of Customer nor customized through modification or personalization, and is intended for mass distribution.

2.3. "Server Product" means any generally available Ironman Software software product identified by Ironman Software as a server tool. For the avoidance of doubt, the Product is not produced to the specifications of Customer nor customized through modification or personalization, and is intended for mass distribution.

2.4. "Client" means a computer device used by a User for running the Product.

2.5. "Product Version" means a release, update, or upgrade of a particular Product that is not identified by Ironman Software as being made for the purpose of fixing software bugs.

2.6. "Bug Fix Update" for a particular Product Version means a software update or release that is specifically identified by Ironman Software as a bug fix for that Product Version.

2.7. "Fallback Date" means the date that was 12 months prior to the date of expiration of the Subscription.

2.8. "Fallback Version" means the most recent Product Version that Ironman Software made available for public purchase prior to the Fallback Date, along with any Bug Fix Updates for that Product Version. For the purpose of clarity, Fallback Version does not include any Product updates or upgrades other than Bug Fix Updates that Customer may have used in the period between the Fallback Date and the date of expiration of the Subscription.

2.9. "Ironman Software Account" means an account at <https://ironmansoftware.com/account> created by Customer or a single User, having a unique name and password, and enabling User management and Subscription administration and/or access to Products in accordance with a Subscription.

2.10. "Ironman Software Product" means the set of Products which are subject to this Agreement.

2.11. "Redistributable Product" means an independent module of the Product or the Product as a whole designed to be redistributed and designated by Ironman Software as "Redistributable" in its name or in its official description.

2.12. "Subscription Confirmation" means an email confirming Customer's rights to access and use Products (excl. Redistributable Products), including Subscription plans, and the number of authorized Users.

2.13. "Subscription" specifies the subscription term, Products provided to Customer, subscription fees and payment schedules. Subscription does not apply to Redistributable Products.

2.14. "User" means any employee, independent contractor or other personnel obtaining access to the Product(s) from Customer.

### 3. GRANT OF RIGHTS

3.1. The Product is provided on a per-seat basis. If Customer complies with the terms of this Agreement, Customer has the rights stipulated hereunder for each Subscription that Customer acquires. Customer's rights acquired in relation to the Product are limited to those necessary to enable Customer and its Users to effectively operate the Product(s). All other rights remain reserved to Ironman Software.

3.2. Unless the Subscription has expired or this Agreement is terminated in accordance with Section 12, and subject to the terms and conditions specified herein, Ironman Software grants Customer a non-exclusive and non-transferable right to use each Product covered by the Subscription as stipulated below:

(A) Customer may:

(i) Install and use any version of the Product covered by the Subscription on any number of Clients and on any operating system supported by the Product; and

(ii) Make one backup copy of the Product solely for archival/security backup purposes.

(B) Customer may not:

(i) Allow the same Subscription to be used concurrently by more than one (1) User for Client Product or one (1) Client for Server Product;

(ii) Rent, lease, reproduce, modify, adapt, create derivative works of, distribute, sell, or transfer the Product;

(iii) Provide access to the Product, Customer's Ironman Software Account or the right to use the Product to a third party;

(iv) Reverse engineer, decompile, disassemble, modify, or translate, or make any attempt to discover the source code of, the Product; or

(v) Remove or obscure any proprietary or other notices contained in the Product.

3.3. Following the expiration of this Agreement, the rights stipulated in Section 3.2(A) shall continue on a perpetual, royalty-free, non-exclusive, and non-transferable basis for the continued use of a Fallback Version of each Product covered by the Subscription. The limitations set forth in Sections 3.1 and 3.2(B) of this Agreement apply to the usage of the Fallback Version, as shall Section 12.5. The rights granted in this Section 3.3 are expressly contingent upon Customer not being in breach of this Agreement, including having paid in full the applicable Subscription fees for the preceding 12 months or longer without interruption.

3.4. Customer acknowledges that no ownership right is conveyed to Customer under this Agreement, irrespective of the use of terms such as "purchase" or "sale". Ironman Software has and retains all rights, title and interest, including all intellectual property rights, in and to the Products and any and all related or underlying technology, and any modifications or derivative works thereof, including without limitation as they may incorporate Feedback (as defined below).

3.5. If an independent module of the Product or the Product as a whole is a Redistributable Product, the following provisions shall apply in addition to Sections 3.2-3.4:

(A) You may:

(i) use the Redistributable Product without the quantitative restrictions provided in Sections 3.1 and 3.2(B)(i), unless specified otherwise in the terms relating to the use of the particular Redistributable Product;

(ii) transfer, reproduce, redistribute and provide access to the Redistributable Product to a third party;

(iii) sell your product containing or using the Redistributable Product to a third party, but not the Redistributable Product as such;

(iv) redistribute the Redistributable Product onto another Client for legitimate purposes in accordance with applicable law and use the Redistributable Product on that Client, provided that You have received authorization from the owner of such Client to deploy and use the Redistributable Product in this way. You will indemnify Ironman Software against any loss, costs or damages arising from Your deployment of the Redistributable Product onto another Client in violation of this clause.

(B) You hereby agree to ensure that the use of any Redistributable Product you reproduce, redistribute or provide access to, to a third party is governed by an agreement concluded between the relevant third party as a Customer and Ironman Software and that such third party is bound by the agreement prior to the use of any such Redistributable Product. Ironman Software is the exclusive owner and exclusive licensor of any Redistributable Product. You acknowledge that you are liable to Ironman Software for any loss or damages in connection with the breach of this section.

#### 4. PURCHASING THROUGH RESELLERS

This Agreement applies whether Customer purchases a Subscription directly from Ironman Software or through resellers. If Customer purchases through a reseller, the Subscription details shall be as stated in the Subscription Confirmation issued by the reseller to Customer, and the reseller is responsible for the accuracy of any such Subscription Confirmation. Resellers are not authorized to make any promises or commitments on Ironman Software' behalf, and Customer understands and agrees that Ironman Software is not bound by any obligations to Customer other than as specified in this Agreement.

#### 5. ACCESS TO PRODUCTS

5.1. All deliveries under this Agreement will be electronic. Customer and its Users must have an Internet connection in order to access the Ironman Software Account and receive any deliveries. For the avoidance of doubt, Customer is responsible for downloading and installing the Products, which are made available for download on Ironman Software' website at [www.IronmanSoftware.com](http://www.IronmanSoftware.com).

5.2. Customer and its Users may use the Ironman Software Account in accordance with its documentation. Customer and its Users are solely responsible for the accuracy of any information provided via and any action taken through the Ironman Software Account.

5.3. Customer may enable Users to access Products in one of the following ways:

(A) By sending an invitation from Customer's Ironman Software Account to a User Ironman Software Account. Customer acknowledges and agrees that the Product will periodically connect from a User Client to Ironman Software' servers via the Internet to confirm that User's right to use the Product;

(B) By generating an offline activation code in Customer's Ironman Software Account and providing it to the User for offline Product activation. It is Customer's responsibility to generate a new activation code and apply it to the Product registration screen every time changes are made to the right of use assignment or Subscription plan, as well as whenever a subscription is renewed;

(C) Via a server application located on Customer's premises that enables access to the Product from Clients that are within Customer's local area network ("Product Server"). The Product Server option may be provided to Customer at the sole discretion of Ironman Software.

## 6. FEES

Customer shall pay its Subscription fees in accordance with Ironman Software Terms of Purchase or the reseller's terms of purchase, whichever are applicable. The Subscription fees shall be paid in full, and any levies, duties and/or taxes imposed by Customer's jurisdiction (including, but not limited to, value added tax, sales tax and withholding tax), shall be borne solely by Customer. Customer may not deduct any amounts from fees payable to Ironman Software or the reseller, unless otherwise specified in the applicable terms of purchase.

## 7. FEEDBACK

Customer has no obligation to provide Us with ideas, suggestions, or proposals ("Feedback"). However, if Customer or Users submit Feedback to us, then Customer grants us a non-exclusive, worldwide, royalty-free license that is sub-licensable and transferable, to make, use, sell, have made, offer to sell, import, reproduce, publicly display, distribute, modify, or publicly perform the Feedback in any manner without any obligation, royalty or restriction based on intellectual property rights or otherwise.

## 8. THIRD-PARTY SOFTWARE

The Products include code and libraries licensed to Us by third parties, including open source software ("Third-Party Software"). A list of Third-Party Software included in each Product is available in the Product documentation. All Third-Party Software is provided to Customer under the respective terms stipulated in the Product documentation.

## 9. Subscription TRIAL

9.1. Subject to the terms of this Agreement, Customer is granted a one-time right to install and use the Product for evaluation purposes without charge for a period of fourteen (14) days from the date of the Product installation (the "Evaluation Period"). Customer's use of the Product during the Evaluation Period shall be limited to the internal evaluation of the Product for the sole purpose of determining whether the Product meets Customer's requirements and whether Customer desires to continue using the Product.

9.2. Customer may withdraw from using the Product at Customer's sole discretion anytime before expiration of the Evaluation Period. Upon expiration of the Evaluation Period, Customer's right to continue to use the Product will terminate, unless Customer purchases a Subscription to the Product. The Product contains a feature that will automatically disable the Product upon the expiration of the Evaluation Period.

9.3. Limitations contained in this Section 9 do not apply to the use of Redistributable Products, which may be used for the term of this Agreement.

## 10. WARRANTY LIMITATIONS

10.1 ALL PRODUCTS ARE PROVIDED TO CUSTOMER ON AN "AS IS" AND "AS AVAILABLE" BASIS. USE OF THE PRODUCTS IS AT CUSTOMER'S OWN RISK.

10.2 Ironman Software MAKES NO WARRANTY AS TO THE PRODUCTS' USE OR PERFORMANCE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, Ironman Software (OR ITS AFFILIATES, SHAREHOLDERS, AGENTS, DIRECTORS, AND EMPLOYEES), ITS LICENSORS, SUPPLIERS (WHICH SHALL INCLUDE THE PROVIDERS OF THIRD PARTY SOFTWARE), AND RESELLERS (COLLECTIVELY HEREUNDER, "Ironman Software PARTIES") DISCLAIM ALL WARRANTIES AND CONDITIONS, WHETHER EXPRESS OR IMPLIED (INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY; FITNESS FOR A PARTICULAR PURPOSE; TITLE; AND NON-INFRINGEMENT) WITH REGARD TO THE PRODUCTS AND THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, Ironman Software PARTIES DO NOT REPRESENT OR WARRANT THAT THE PRODUCTS: (A) ARE ACCURATE, RELIABLE OR CORRECT; (B) WILL MEET ANY CUSTOMER REQUIREMENTS; (C) WILL BE AVAILABLE AT ANY PARTICULAR TIME OR LOCATION, UNINTERRUPTED OR SECURE; (D) ARE FREE OF DEFECTS OR ERRORS AND THAT ANY, IF FOUND, WILL BE CORRECTED; AND/OR (E) ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS.

10.3 ANY CONTENT OR DATA DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE USE OF THE PRODUCTS ARE DOWNLOADED AT CUSTOMER'S OWN RISK; CUSTOMER AGREES IT IS SOLELY RESPONSIBLE FOR ANY DAMAGE TO ITS PROPERTY OR LOSS OF DATA THAT RESULTS FROM SUCH DOWNLOAD.

10.4 CUSTOMER MAY HAVE OTHER RIGHTS, WHICH VARY FROM JURISDICTION TO JURISDICTION. THIS DOCUMENT IS NOT INTENDED TO ABROGATE SUCH RIGHTS.

## 11. DISCLAIMER OF DAMAGES

11.1. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL THE Ironman Software PARTIES BE LIABLE TO CUSTOMER, CUSTOMER'S AFFILIATES, USERS, OR ANYONE ELSE FOR: (A) ANY LOSS OF USE, DATA, GOODWILL, OR PROFITS, WHETHER OR NOT FORESEEABLE; (B) ANY LOSS OR DAMAGES IN CONNECTION WITH TERMINATION OR SUSPENSION OF CUSTOMER'S ACCESS TO THE PRODUCTS IN ACCORDANCE WITH THIS AGREEMENT; OR (C) ANY SPECIAL, INCIDENTAL, INDIRECT, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES WHATSOEVER (EVEN IF THE RELEVANT Ironman Software PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF THESE DAMAGES), INCLUDING THOSE (X) RESULTING FROM LOSS OF USE, DATA, OR PROFITS, WHETHER OR NOT FORESEEABLE, (Y) BASED ON ANY THEORY OF LIABILITY, INCLUDING BREACH OF CONTRACT OR WARRANTY, STRICT LIABILITY, NEGLIGENCE OR OTHER TORTIOUS ACTION, OR (Z) ARISING FROM ANY OTHER CLAIM ARISING OUT OF OR IN CONNECTION WITH CUSTOMER'S USE OF OR ACCESS TO THE PRODUCTS OR

SUPPORT. THE FOREGOING LIMITATION OF LIABILITY SHALL APPLY TO THE FULLEST EXTENT PERMITTED BY LAW IN THE APPLICABLE JURISDICTION.

11.2. THE Ironman Software PARTIES' TOTAL LIABILITY IN ANY MATTER ARISING OUT OF OR IN RELATION TO THIS AGREEMENT IS LIMITED TO THE GREATER OF (A) ONE HUNDRED (100) US DOLLARS OR (B) THE AGGREGATE AMOUNT PAID OR PAYABLE BY THE CUSTOMER DURING THE THREE-MONTH PERIOD PRECEDING THE EVENT, FOR THE PRODUCTS GIVING RISE TO THE LIABILITY. THIS LIMITATION WILL APPLY EVEN IF THE Ironman Software PARTIES HAVE BEEN ADVISED OF THE POSSIBILITY OF LIABILITY EXCEEDING SUCH AN AMOUNT AND NOTWITHSTANDING ANY FAILURE OF THE ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

## 12. TERM AND TERMINATION

12.1. The term of this Agreement will commence upon acceptance of this Agreement by Customer as set forth in the preamble above, and will continue for each Product through the end of the applicable subscription period specified in the respective Subscription Confirmation or in the case of Redistributable Products until terminated by either Customer or Ironman Software. This Agreement will automatically renew with respect to each Product for a successive Subscription term, unless terminated as set forth herein.

12.2. Customer may terminate this Agreement at any time by cancelling its Product subscription via Customer's Ironman Software Account. If such termination occurs during a then-current subscription period, this Agreement will continue to be effective until the end of that subscription period. Such termination does not relieve Customer of the obligation to pay any outstanding subscription fees owed to Ironman Software, and no credits or refunds will be issued to Customer for prepaid subscription fees (except as specified in the Ironman Software Terms of Purchase, if applicable). In the case of Redistributable Products, Customer may terminate this Agreement with immediate effect by notifying Ironman Software of such termination, discontinuing use of the Redistributable Product and deleting all copies of the Redistributable Product from its Clients and archives.

12.3. Ironman Software may terminate this agreement if:

(A) Customer has materially breached this Agreement and fails to cure such breach within thirty (30) days of written notice thereof;

(B) Customer fails to make the timely payment of subscription fees in accordance with Section 6 of this Agreement;

(C) Ironman Software is required to do so by law (for example, where the provision of the Ironman Software Product to Customer is, or becomes, unlawful); or

(D) Ironman Software elects to discontinue providing the Ironman Software Product, in whole or in part.

12.4. Ironman Software will make reasonable efforts to notify Customer via email as follows:

(A) Thirty (30) days prior to termination of the Agreement in the events specified in Sections 12.3(C) and 12.3(D) above, and in such events Customer will be entitled to a refund of the unused portion of prepaid subscription fees, if applicable;

(B) Three (3) days prior to termination of the Agreement in the event specified in Section 12.3(B), and in such event Customer will not be entitled to any refund of the unused portion of prepaid subscription fees.

12.5. Survival. Upon the expiration or termination of this Agreement by Customer under Section 12.2, and if Customer elects to use the Fallback Version of the Product subject to Section 3.3 of this Agreement, Sections 3.3, 7, 8, 10 and 11 of this Agreement will also survive with respect to said Fallback Version.

### 13. TEMPORARY SUSPENSION FOR NON-PAYMENT

13.1. Ironman Software reserves the right to suspend Customer's access to Ironman Software' Products if Customer fails to pay subscription fees on time in accordance with Section 6 of this Agreement.

13.2. If Ironman Software suspends Customer's access to Ironman Software' Products for non-payment according to Section 13.1., Customer must pay all past due amounts in order to restore its access to Ironman Software' Products.

13.3. Customer hereby agrees that Ironman Software is entitled to charge Customer for the time period during which Customer has access to Ironman Software Products until Customer or Ironman Software terminates or suspends Customer's subscription in accordance with this Agreement.

### 14. EXPORT REGULATIONS

Customer shall comply with all applicable laws and regulations with regards to economic sanctions, export controls, import regulations, and trade embargoes (all herein referred to as "Sanctions"), including those of the European Union and United States (specifically the Export Administration Regulations (EAR)). Customer declares that it is not a person targeted by Sanctions nor is it otherwise owned or controlled by or acting on behalf of any person targeted by Sanctions. Further, Customer warrants that it will not download or otherwise export or re-export the Ironman Software Product or any related technical data directly or indirectly to any person targeted by Sanctions or download or otherwise use the Ironman Software Product for any end-use prohibited or restricted by Sanctions.

### 15. MARKETING

Customer agrees that Ironman Software may identify it as a customer of Ironman Software and may refer to it by name, trade name and trademark, if applicable. Ironman Software may also briefly describe Customer's business in Ironman Software marketing materials, on the Ironman Software website and/or in public or legal documents. Customer hereby grants Ironman Software a worldwide, non-exclusive and royalty-free license to use Customer's name and any of Customer's trade names and trademarks solely pursuant to this marketing section.



## 16. GENERAL

16.1. Entire Agreement. This Agreement, including the Third-Party Software license terms, constitutes the entire agreement between the parties concerning its subject matter and supersedes any prior agreements between Customer and Ironman Software regarding Customer's use of any Products in the Ironman Software Product. No purchase order, other ordering document or any handwritten or typewritten text which purports to modify or supplement the printed text of this Agreement or any schedule will add to or vary the terms of this Agreement unless signed by both Customer and Ironman Software.

16.2. Reservation of Rights. Ironman Software reserves the right at any time to cease the support of the Ironman Software Product and to alter prices, features, specifications, capabilities, functions, terms of use, release dates, general availability or other characteristics of the Ironman Software Product.

16.3. Changes to this Agreement. We may update or modify this Agreement from time to time, including any referenced policies and other documents. If a revision meaningfully reduces Customer's rights, we will use reasonable efforts to notify Customer (by, for example, sending an email to the email address of the billing or technical contact provided by Customer to us, posting on our blog, through Customer's Ironman Software Account, or via the Product itself). If we modify this Agreement, the modified version of the Agreement will be effective from the start of the next Subscription term. In this case, if Customer objects to the updated Agreement terms, as Customer's exclusive remedy, Customer may cancel the Subscription. Customer may be required to click through the updated Agreement to show its acceptance. For the avoidance of doubt, each Subscription Confirmation is subject to the version of the Agreement in effect on the Subscription Confirmation date.

16.4. Opportunity to Review. Customer hereby declares that Customer has had sufficient opportunity to review this Agreement, understand the content of all of its clauses, negotiate its terms, and seek independent professional legal advice in that respect before entering into it. Consequently, any statutory "form contract" ("adhesion contract") regulations shall not be applicable to this Agreement.

16.5. Severability. If a particular term of this Agreement is not enforceable, the unenforceability of that term will not affect any other terms of this Agreement.

16.6. Headings. Headings and titles are for convenience only and do not affect the interpretation of this Agreement.

16.7. No Waiver. Our failure to enforce or exercise any part of this Agreement is not a waiver of that section.

16.8. Notice. Ironman Software may deliver any notice to Customer via electronic mail to an email address provided by Customer, its Ironman Software Account, registered mail, personal delivery or renowned express courier (such as DHL, FedEx or UPS). Any such notice will be deemed to be effective (i) on the day the notice is sent to Customer via email, (ii) upon being uploaded to Customer's Ironman Software Account (irrespective of when Customer actually receives it), (iii) upon personal delivery, (iv) one (1) day after deposit with an express courier, (v) or five (5) days after deposit in the mail, whichever occurs first.

For exceptions or modifications to this Agreement, please contact Ironman Software at:

Address: 410 Clemons Ave, Madison, WI 53704, USA

E-mail: [support@IronmanSoftware.com](mailto:support@IronmanSoftware.com)