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KWizCom Corporation

SharePoint Data View Plus Web Part

Admin Guide



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INTRODUCTION

GENERAL

This document provides all the information needed to install, evaluate and deploy this KWizCom product:

- Introduction
- Installation Guide
- Administration Guide
- FAQ



PRODUCT OVERVIEW

The KWizCom Data View Plus s a web part that allows you to easily create a customized, branded display based on SharePoint items.

Unlike the out-of-the-box SharePoint Data View web part, the KWizCom Data View Plus web part doesn't require you to use SharePoint Designer and to have advanced skills such as XSL in order to create amazing display layouts. All you need to know is basic HTML to create great-looking custom web parts!



The Data View Plus web part can display:

• List views

to display any request list view in a customized way. You can connect to local as well as to remote lists.

• Aggregated data (Professional edition)

With the Data View Plus Professional edition, you can aggregate items across your SharePoint farm (cross site collection and cross web application), and display your aggregated items in your custom, great-looking display layout.



KEY FEATURES

Feature	KWizCom Data View Plus web part	KWizCom Data View Plus web part (Professional edition)	SharePoint 2010/2013 Data View web part
Display any list views in your custom-tailored layout.	V	V	v
Display remote list views from other sites.	v	v	
Display aggregated data from various site collections and web applications in your requested custom layout, by connecting to the KWizCom Enterprise Aggregation Caching Feature.		V	
Requires no complex XSL, simply use standard HTML and javascript to create your custom layouts.	V	V	
Does not require using SharePoint Designer	v	v	
Includes S.C repository of shared layouts	v	v	
Includes great-looking, ready to use display layouts such as Image gallery, blog spotlight, Tasks accordion and more.	V	v	



INSTALLATION GUIDE

SOFTWARE REQUIREMENTS

SERVER REQUIREMENTS

- SharePoint Server/Foundation 2010
- SharePoint Server/Foundation 2013

CLIENT REQUIREMENTS

- Windows 7+
- Microsoft Internet Explorer 9+, Mozilla Firefox (Latest version), Google Chrome (Latest version).

INSTALLATION PROCEDURE

SHAREPOINT 2010/2013

- 1. Log in as SharePoint administrator account to your SharePoint front-end server.
- Browse the product's page on KWizCom's website and click the "Go" link under the "Install using our Web Installer" section.

This will start the KWizCom web installer.

Note: The KWizCom Web Installer will automatically offer you to upgrade other existing KWizCom products on your farm, in case you have old versions installed. You can check which products you wish to update at this time.

- 3. In case you prefer just to download the relevant .wsp packages and manually deploy them, then in the web installer UI check the "Download only" option (3rd page in the installer's wizard). When the installer finishes you will be able to go to the installer's folder on your server, and install the KWizCom packages by simply running the "SP-WSPInstaller" powershell script.
- 4. At the end of the installation process, you should see all packages deployed in the Central Admin "Server Solutions" page, and the KWizCom SharePoint Foundation package should be deployed also in the Central Admin web application.



REMARK:

The Data View Plus Professional edition actually bundles 2 packages:

- Data View Plus web part
- Enterprise Aggregation Caching Feature

The Enterprise Aggregation Caching Feature is the module in-charge of aggregating and caching data across your farm.

For detailed installation and configuration instructions please refer to the <u>Enterprise Aggregation</u> <u>Caching Feature admin guide</u>.

POST INSTALLATION

SHAREPOINT 2010/2013

1. After completing the package installation and deployment, activate the KWizCom SharePoint Data View Plus Web Part & Default Display Layouts feature in the required site collections.



Activating this feature will make the KWizCom Data View Plus web part available in the web part gallery, and will create the "KWizCom Data View Plus Display Layouts" list in the S.C level. This list stores all the display layouts (templates) that can be used by the web part.

- 2. The product includes two additional features that include additional great-looking Display Layouts that you can use with the web part:
 - a. KWizCom SharePoint Data View Plus Additional Display Layouts: Slideshow Activating this feature will add two great-looking layouts that display image slideshow (with and without thumbnails):



Data View Plus Web Part



6.....

b. **KWizCom SharePoint Data View Plus Additional Display Layouts: Blog** Activate this feature to add display layouts that render aggregated blog posts: Data View Plus Web Part



...



UN-INSTALLATION PROCEDURE

SHAREPOINT 2010/2013

1. Retract the solution using SharePoint central admin or by using stsadm/powershell command line.

INSTALLING ADDITIONAL DISPLAY LAYOUTS

From time to time KWizCom will be releasing new display templates for the Data View Plus web part.

Each package of display layouts will be published as a standard SharePoint feature that needs to be installed and activated in the following way:

- 1. Download the extra layout package from KWizCom's website and unzip it in your SharePoint FE server.
- 2. Install the feature by following the instructions in the included installation instruction text file. Once the feature is installed, a new feature will appear in the S.C feature gallery.
- Activate that new feature in the required site collections.
 You will now see these new display templates when editing the Data View Plus web part.



ADMINISTRATION GUIDE

This section describes all administration activities related to KWizCom Data View Plus web part.

PRODUCT ACTIVATION

KWizCom products are available for evaluation prior to purchase.

This way you can try our components and verify that they indeed meet your needs. Each evaluation version contains all features of the component's production version. The only difference between the versions is that the evaluation version is time-limited and will operate for a period of one month.

Once you decide to purchase a KWizCom component you will need to **order** and then to **activate** the product. The steps that need to be taken next are listed below.

REMARK:

The Data View Plus Professional edition actually bundles 2 packages:

- Data View Plus web part
- Enterprise Aggregation Caching Feature

The Enterprise Aggregation Caching Feature is the module in-charge of aggregating and caching data across your farm.

For detailed activation instructions please refer to the <u>Enterprise Aggregation Caching Feature</u> admin guide.

SHAREPOINT 2010/2013

- Order the product on the KWizCom website <u>www.KWizCom.com</u>, or contact our sales team at <u>sales@kwizcom.com</u>.
- 2. After the order was made, you can activate your installed evaluation version. Activation is done by the following steps:
 - a. Open SharePoint Central Admin. On the main "Central Administration" page, you will see the "KWizCom Features Administration" icon:





b. Click the *KWizCom Product Licenses Management* link. You will be redirected to a page that allows you to manage all your installed KWizCom products' licenses:

Version: 13.1.00 License: Farm license, standard edition. Manage Lice Status: Support services included. © KWizCom User/Group Redirection web part	nse
Version: 11.1.00 License: Farm license, standard edition. Status: Support services included. SharePoint Forum Web Part	nse
Version: 12.1.00 License: Farm license, standard edition. Manage Lice Status: Support services included.	nse
🔇 KWizCom SharePoint Data View Plus Web Part 💦	
Version: 11.0.02 License: Not licensed. Status: Please click manage license to start your evaluation or to enter your product license.	nse
🧭 SharePoint List Filter Plus Web Part	
Version: 14.3.04 License: Farm license, standard edition. Status: Support services included. SharePoint CalendarPlus Web Part	nse
Version: 14.3.00	

c. Click the "Manage License" link next to the product that you wish to activate. You will be redirected to that product's license management page:



ons 🕶 📫			QAI
narePoint 2010	Central Adminis	stration → KWizCom Products List → KWizCom SharePoint Data View Plus We	eb Part
			Search this site
al	Product Informa	ation	
tion Management	Name: Version:	KWizCom SharePoint Data View Plus Web Part 11.0.02	
i and Restore	Farm License		
У	Farm license appli	ies to all site collections in your farm.	
e and Migration Il Application s	Product Code:	Not requested Request product code and start your evaluation license now!	
uration Wizards	Web application	1 or site collection license management	
ycle Bin Site Content	If you have a licer Site Collection: Use the form belo	nse for one web application or site collection, you can enter it here. Simply choose the site collectin http://sandbox2010 - w to activate KWizCom SharePoint Data View Plus Web Part on one the selected site collection	on you wish to activate th on or web application only
	Web Application	n License	
	Web application lie	cense applies to all site collections under the same URL, for example: http://sharepoint, http://sha	repoint/sites/sales etc
	Product Code:	Not requested Request product code and start your evaluation license now!	

d. Click on the "Request product code and start your evaluation now" link, under the required license type (Farm, Web application, Site Collection).A product code will be generated and displayed as in the following screenshot:

2010	Central Administra	ation → KWizCom Products List → KWizCom SharePoint Data View Plus Web Pa	art
			Search this site
	Product Informatio	n	
nent	Name: Version:	KWizCom SharePoint Data View Plus Web Part 11.0.02	
	Farm License	to all site cellections in your farm.	
on	Product Code:	AOFV5J73[7MEONUEVTVHUQMMWX80VOM57MO7AUVXHHHMTVQXEN.AM]VJHNVJCopy to clipboad	Activate now!
ds	License Notifications:	Optionally, enter your email address to get notified when your license is exceeded or about to expir monday 6:00 AM.	Update re. To enter more than one em
	License type: Expiration:	Evaluation Tuesday, June 11, 2013	

- e. Copy the product code.
- f. Browse the *Product Activation Request page* on KWizCom's web site: <u>http://www.kwizcom.com/ProductReg</u>.



Product Activation Request				
In order to deactivate a product please click here.				
This Product Activation Form is used to get your product activation key after you have purchased the product.				
Please fill out the following form. Once we get your product activation request, a product activation key will be sent to you by email, along with the activation process description.				
*Customer Name:				
*E-mail address:				
*Share-It Order/Invoice Number:				
*Product Code:				
*License Type:				
Send Activation Request				

Copy your *Product Code* into the "Product Code" field, and after you fill-out all other form fields, click "Send Activation Request button.

- g. Once your order is confirmed, you will receive the Activation Code for your product by email.
- h. Copy the activation code into the "Activation Code" field in the product's license management page and click "Activate now!" link.

		5	Search this site
	Product Informatic	n	
nent	Name: Version:	KWizCom SharePoint Data View Plus Web Part 11.0.02	
	Farm License		
	Farm license applies	to all site collections in your farm.	
on	Product Code: Activation Code:	AOFV5J73[7MEONUEVTVHUQMMWX80VOM57MO7AUVXHHHMTVOXEM.AMJVJHNVJ Copy to clipboad	Activate npw!
ls	License Notifications:	Optionally, enter your email address to get notified when your license is exceeded or about to expire monday 6:00 AM.	Update . To enter more than one en
	License type:	Evaluation	
	Expiration:	Tuesday, June 11, 2013	

That's it! Your product is now fully activated.



COMPONENT LOCALIZATION

Every KWizCom component comes with localization utility called "Resource File Editor" that enables translation of the component user interface to any required language.

This section describes this utility and the translation process.

SharePoint 2010/2013

- 1. Go to: C:\Program Files\Common Files\Microsoft Shared\Web Server Extensions\(14/15)\Resources.
- Copy the product's resource file: KWizCom.SharePoint.WebParts.DVPWP.resx to a new resource file, and add to its name the requested language's suffix. Example: to create a French resource file, copy the file to the following file name: KWizCom.SharePoint.WebParts.DVPWP.fr-FR.resx
- Update the copied resource file and replace the English strings with the translated strings. The translatable strings are located inside the <data name> nodes, in their <value> attributes.
 Example:

<data name="btnAccept" xml:space="preserve"> <value>Accept Changes</value> </data>

4. Save the new resource file.

REMARK:

You can also use the <u>KWizCom Resource Translator</u> Free utility to quickly translate any KWizCom add-on to your preferred language.



WEB PART PROPERTIES

In order to set these settings click on Modify Web Part Settings button

Data View Plus Web Part [1]		
Data View Settings		
You should cancel popup blocker for the current site in order for the toolpart to the properly.		
Modify Web Part Settings		
+ Errors		
Appearance		
+ Layout		
+ Advanced		
OK Cancel Apply		

The following image displays the web part's settings page (Toolpart):



Jata sour	ce type:				
Share	Point List Vi	ew			
O Enter	prise Aggreg	ation Rule			
elect the Aggregati Aggregati	datasource on Rule' to a on Caching F	type you want to add. ggregate items from m Feature product installe	Select 'SharePoint List View' ultiple lists across your farm d on your farm.	to display items from a single . * This option requires you t	e list, or 'Enterprise o have the KWizCom
list web a	aite url: *				
[current	site]			Load	0
.ist name	*				
Tasks					~
ist view:					
<default< td=""><td>View></td><td></td><td></td><td></td><td>~</td></default<>	View>				~
Star.					
luer					
-nter the	display nam	e of this data source th	at will appear to the user.		
Check this					
Check thi Drder: * 1 vailable <no sele<br="">lease sel lick here Reload</no>	layouts: * (ction> ect a layout to go to the layouts a source	from the list above. e layouts list, where y	ou can create and configure	the display layouts.	
Check thi Drder: * 1 Vailable <no sele<br="">Nease sel Dick here Reload Add dat Vata sour</no>	layouts: * (tion> ect a layout to go to th layouts a source ces displayed bacfault	from the list above. e layouts list, where y d in this web part:	ou can create and configure	the display layouts.	
Check thi Drder: * 1 Available <no sele<br="">lease sel Click here Reload Add dat Vata sour Drder: 1</no>	layouts: * (ction> ect a layout to go to th layouts a source ces displayee Default	from the list above. e layouts list, where y d in this web part: Title: Admin's corner	Ou can create and configure	the display layouts.	Fdit Delete
Check thi Order: * 1 Available <no sele<br="">lease sel Dick here Click here Click here Click asour Add dat Vata sour Order: 1 2</no>	layouts: * (ction> ect a layout to go to th layouts a source ces displayed Default	from the list above. e layouts list, where y d in this web part: Title: Admin's corner Tasks	ou can create and configure Data source type: ListView ListView	the display layouts. Available layouts: Blog Spotlight Tasks Accordion	Edit Delete Edit Delete
Check thi Order: * 1 Available <no sele<br="">lease sel Click here Click here</no>	layouts: * (ction> ect a layout to go to th layouts a source ces displayed V Default V	from the list above. e layouts list, where y d in this web part: Title: Admin's corner Tasks I Imace Gallery	Out can create and configure	the display layouts. Available layouts: Blog Spotlight Tasks Accordion Imace Slideshow	Edit Delete Edit Delete Edit Delete

When you configure the web part, you create data sources, each includes the following:

- Data source type defines the type of data source from which you want the web part to retrieve data.
- Layout this defines how the retrieved data will be rendered. These layouts consist of standard HTML, javascript (optional) and dynamic tokens and are stored in a list in the S.C level. In the next sections we'll show you how you can customize and create new display templates.

You can create several data sources, allowing end-users to toggle between these data sources when viewing the web part.

The following table provides details about the web part properties:



Field Name	Explanation
Data Source Type	 You can choose between 2 types: SharePoint List View – check this option if you want to display a local/remote list. Enterprise Aggregation Rule (Professional edition) – check this option to display aggregated data by connecting to the KWizCom Enterprise Aggregation Caching Feature. Before you chose this option make sure to create aggregation rules according to the Enterprise Aggregation Caching Feature admin guide. Depending on your selection, the relevant properties appear below in the toolpart.
If "SharePoint List View" s	ource type is selected
List Web Site Url	Type site url. This site is where the list that you want to get data from, is located.
List name	Select the required list.
List View	Select the required view. This view will be used to filter and sort the retrieved items from the list.
If "Enterprise Aggregation	Rule" source type is selected
Available caching rules	 This drop-down displays all the available aggregation caching rules (for more details please review the Enterprise Aggregation Caching Feature's documentation). Select the required Aggregation caching rule – this rule defines a query that will be used to aggregate data items.
Title	A descriptive name that you should give the data source.
Default	In case you created several data sources, check this property in the data source that you wish to be displayed to end-users by default.
Order	In case there are several data sources, this field defines the order they will appear in the "Views" drop-down (that enables end-users to switch between the configured data sources).
Available layouts	This drop-down displays all the available display layouts that you can use to render your retrieved data.



Field Name	Explanation
	These layouts are stored in the "KWizCom Data View web part display layouts" list, located in the top-level site.
	Selecting a display layout will show a description of that layout.
Add data source	Click this button to add a new data source to the table of data sources that are displayed by this web part.
Data sources displayed in this web part	This table shows all the data sources that are displayed by this web part.



CREATING AND EDITING DISPLAY LAYOUTS

WHAT ARE DISPLAY LAYOUTS?

All the Display Templates are stored in the "KWizCom Data View web part display layouts" list, located in the top level site. This list is created when you activate the "Data View Plus web part" S.C feature (See post installation instructions).

Each display layout includes html and some tokens that define how to render your data items. The great thing about it is that unlike the out-of-the-box Data View web part:

- There's no need for messy xsl! All you need is standard html and some custom tokens that render the retrieved data.
- No need for SharePoint Designer
- You can easily share the display layouts and copy them to other SharePoint servers.

DISPLAY LAYOUT STRUCTURE

A display layout item includes the following fields:

KWizCom Data View Plu View	s Display Layouts - Tasks Accordion 🛛 🗖 🗙	
Edit ttem Konstruction Konstruc	🐲 Alert Me	
Manage	Actions	
Title	Tasks Accordion	
Header	<script> KWizCom.DVPWP.Instances['_WPQ_'].Load = function() { \$kw("#_WPQ_accordion").accordion(); } </script> <div id="_WPQ_accordion"></div>	
Body	<h3>{Item:Status:Value}</h3> <div>{GroupOn:Status:Bulleted Items}</div>	
Footer		
EmptyView	There are no tasks in this view.	
Description	Connect to a Tasks list to get accordion grouped tasks based on their status. Tasks are displayed using "Bulleted Items" template. This template uses the "Title" and "Status" fields.	



Field Name	Explanation	
Title	The name of the display layout as it appears in the Data View Plus toolpart.	
	It is recommended to use descriptive names that provide some indication about how this display layout looks like.	
Header	This part should include html that should be rendered only once, regardless of the amount of displayed items.	
	Example: If you create a display layout that displays your data items in an html table, than the <table> html token as well as the heading row should be in this field:</table>	
	<table></table>	
	<tr></tr>	
	<td>Title1</td>	Title1
	<td>Title2</td>	Title2
Body	This is the main part where all the retrieved items are rendered.	
	Html that appears here will be rendered amount of times equal to the amount of displayed items, in a loop.	
	Typically this field will also include custom tokens (described in the next section) that render the retrieved data items.	
Footer	This is the ending part that is rendered only once, regardless of the amount of displayed items.	
	Put here html code that closes html entities and any other static html.	
	Example: If you create a display layout that displays your data items in an html table, than this part should include the	

 closing token.| EmptyView | Put here text that should be displayed if the selected view displays no data. |
| | Example: "The selected view has no data items." |


CUSTOM TOKENS THAT YOU CAN USE IN DISPLAY LAYOUTS

You can use the following tokens in your display layouts (in the Body part):

Token	Use it to
(Settings:Refresh:Icon)	Render a "Refresh" icon that enables refreshing the cached
	aggregated results and to view the status of the current cache.
	IMPORTANT:
	By default if the token doesn't exist in the layout, the refresh
	icon will be displayed in the top-right corner of the web part.
	To hide it, add the token and put it in a hidden div.
{Settings:Views:DropDown}	Renders a drop-down control that enables end-users switch
	between views.
	IMPORTANT:
	By default if the token doesn't exist in the layout, the views
	drop-down will be displayed in the top-right corner of the web
	part.
	To hide it, add the token and put it in a hidden div.
{Settings:DateTime:Today}	Render Today's date.
{Settings:DateTime:Now}	Render current date & time
{Settings:DateTime:Time}	Render current time.
{Settings:DateTime:XXXX}	Render current time/date in a specific format.
{Settings:Me:Email}	Render current user's email
{Settings:Me:LoginName}	Render current user's Login name
	(domain\username)
{Settings:Me:Name}	Render current user's name
{Settings:Layouts}	Returns _layouts for SP2010 or _layouts/15 for 2013.
	(required only when you need to create layouts that should
	work both on SP2010 and SP2013)
{Settings:SiteCollectionRelativeUrl}	Returns the top-level site's relative url.
{Settings:SiteRelativeUrl}	Returns the current site's relative url.
{Item:Author:Name}	Returns the item's author's (created by) name
{Item:Author:Picture}	Returns the item's author's picture (taken from the user's
	profile at the current site)



{Item:Editor:Name}	Returns the item's editor's (last modified by) name
{Item:Editor:Picture}	Returns the item's editor's (last modified by) picture
{Item:[Field]:Value}	Renders a column's value
{Item:[Field]:Title}	Renders a column's title (visible name)
{Item:[Field]:InternalName}	Renders a column's internal name
{Item:Forms:Display}	Render the item's View form link.
{Item:Forms:Edit}	Render the item's Edit form link.
{Item:Forms:New}	Render the item's New form link.
{Item:File:ServerRelativeUrl }	Renders the relative url of a document in a document library
{Item:File:IconUrl}	Renders the image name of a document's type icon.
	To get the image's url use:
	"/{Settings:Layouts}/images/{Item:File:IconUrl}"
{Item:FieldName:ValueAsHTML}	Renders item's field value as html.
	Required for fields that require rendering as a link/rich-text
	fields.
Item:LookupField:Count	Shows number of selected items.
Item:NumComments	Shows # of comments in blog list.
{List:Title}	Render a list's name.
{List:Views:[View name]}	Render relative url of the a list's view
{GroupOn:[FieldName]:[DisplayLayou	This will group items based on field, and use display layout to
tName]}	render the group content.
	This token enables creating layouts with grouping.
{Parameter:XXX}	Allows to get query string parameters, or "GroupName" which
	contains the GroupOn field value that's being grouped on.



TOKENS USAGE EXAMPLES

{Settings:DateTime:XXXX}

Example:
{Settings:DateTime:dd/MM/yyyy hh:mm}

This will render current date and time in the following format: 15/05/2013 12:37

{Item:[Field]:Value}

Example: The following code will render item's Title field's value: {Item:Title:Value}

{Item:[Field]:Title}

Example:

The following code will render item's "Due Date" field's visible name:
{Item:Due Date:Title}

In run-time the web part will render this as:

Due Date

{Item:[Field]:InternalName}

Example: The following code will render item's "Due Date" field's internal name: {Item:Due Date:InternalName}

In run-time the web part will render this as: DueDate

{Item:Forms:Display}

Example:

The following code will render item's title with link to the item's View form: {Item:Title:Value}

{Item:Forms:Edit}

Example:

The following code will render item's title with link to the item's Edit form: {Item:Title:Value}



{Item:Forms:New}

Example:

The following code will render item's title with link to the item's New form:

{Item:Title:Value}

{List:Title}

Example:

The following token renders the current item's list's name. {List:Title}

{List:Views:[View name]}

Example:

The following token renders the "Active Tasks" view url:
{List:Views:Active Tasks}

{GroupOn:XXX:YYY}

General States and States

Example:

The following script renders this Task Accordion layout:

Data View Plus web Part [1]	
> Not Started	
> Completed	
* In Progress	
This is an example Task 8 This is an example Task 9 This is an example Task 10 This is an example Task 11 This is an example Task 12 This is an example Task 17 This is an example Task 18	

Actually, we need to display two layouts: the 1st one displays the content of a specific category as bullets:

Title	Bulleted Items
Header	
Body	{Item:Title:Value}
Footer	

and the second one – the accordion headers, grouping the 1st layout by category field:



Title	Tasks Accordion
Header	<script> KWizCom.DVPWP.Instances['_WPQ_'].Load = function() { \$kw("#_WPQ_accordion").accordion(); } </script> <div id="_WPQ_accordion"></div>
Body	<h3>{Item:Status:Value}</h3> <div>{GroupOn:Status:Bulleted Items}</div>
Footer	



USING TOKENS TO PERFORM API CALLS (FOR DEVELOPERS)

The following tokens support API calls to any property (Note: only capitalized parts are case sensitive):

- SPField via Item:FieldName:PropertyName
- SPList via List:PropertyName
- SPUser current user via: Settings:Me:PropertyName

RUNNING CODE ON VARIOUS EVENTS FROM DISPLAY LAYOUTS (FOR DEVELOPERS)

- Templates can run code on load or unload events, by creating functions KWizCom.DVPWP.Instances['_WPQ_'].Load(); or KWizCom.DVPWP.Instances['_WPQ_'].Unload();
- The namespace KWizCom.DVPWP is made available for developers to utilize. Web part specific instance is accessible through KWizCom.DVPWP.Instances['_WPQ_']



FAQ

WHAT DOES THE "DATA VIEW PLUS" WEB PART DO?

This web part enables you to display list views and aggregated data in a custom tailored display, without having to use SharePoint Designer and without having to use messy XSL.

This web part also enables sharing custom display layouts and to easily copy/move them to other site collections/web applications and farms.

IN WHICH SHAREPOINT VERSION THIS FEATURE IS AVAILABLE?

SharePoint 2010/2013 Foundation/Server.



TECHNICAL SUPPORT

You can obtain technical support using any of the following methods:

The KWizCom Web site

The KWizCom website: <u>www.KWizCom.com</u> contains up-to-date, valuable information, including:

- Answers to frequently asked questions (FAQ's) about our products usability and technical questions.
- Product updates, which provide you with bug fixes and new features.

The Web Form

For technical support through the Internet, please complete and submit our <u>support web form on our web site</u>. For more information on technical support, please review our <u>support programs page</u>.

KWizCom's global network of experts is always standing by, waiting to provide a rapid response for each customer query.