

Privacy and End-User License Agreement

Introduction

Thank you for choosing Master Packager software (“Master Packager”, “we”, “us”, “our”). By signing up or otherwise using the Master Packager services and Master Packager application available for Windows Operating system (“Software”) or accessing any content or material that is made available by Master Packager through the software or website (“Content”), the User(“you”, “yours”) is entering into a binding contract with the Master Packager entity indicated in this document.

Your agreement with us includes Terms and Conditions of Use (“Terms”) and our Privacy Policy. The Terms, Privacy Policy, and any additional terms that you agree to, as discussed in the Privacy and End-User License Agreement, are referred to together as “Agreements”. If you wish to review the Agreements, find their effective version on the Master Packager website. You acknowledge that you have read and understood the Agreements, accept these Agreements, and agree to be bound by them. If you don’t agree or cannot comply with the Agreements, then you may not use the Master Packager or consume any Content.

Please read the Agreements carefully as they cover important information about any charges, taxes, and fees we bill you. The Agreements include information about any future changes to these Agreements, limitations of liability, privacy information, and resolution of disputes by arbitration instead of in court.

Changes to the Agreements

Occasionally we may, in our discretion, make changes to the Agreements. When we make material changes to the Agreements, we’ll provide you with prominent notice as appropriate under the circumstances, e.g. by sending you an email. If you don’t wish to continue using the Master Packager software under the new version of the Agreements, you may terminate the Agreements by emailing us at info@masterpackager.com.

Ownership

Master Packager and its source code are proprietary products of Master Packager Ltd. and are protected by copyright and other intellectual property laws. Master Packager Software is licensed and not sold. You acquire only the right to use the Software and do not acquire any rights, expressed or implied, in the Software other than those specified in this Agreement.

Types of licenses

1. Community

This license type is available to download from the Master Packager website at any time by anyone without registration. The Community is free of charge for everyone (including companies and application packaging service providers) and includes the Microsoft Installer (MSI) basic editing functions of Master Packager software to enable Users to perform the most common packaging and MSI editing tasks.

2. Professional

This license type is available when purchased from the Master Packager website at any time by anyone by registration and making the payment. The Professional license includes full Master Packager software functionality designed to package applications of any complexity.

The Professional license is per User.

A User with a license can install Software on an unlimited number of machines, however, a licensed User is the only one who is allowed to use the Software. Example: If you have 4 packagers who will use Master Packager Software, you need to purchase 4 different licenses.

The Master Packager Professional license must be used to activate the Software, and this can be done both online and offline as no internet connection is required for this license type. License for purchased version and versions released during support and maintenance period does not have an expiration date and may be used indefinitely.

Each license comes with 1 year of support and maintenance. This will allow getting the latest Master Packager Software updates and have first priority support by emailing us at info@masterpackager.com when dealing with Software issues.

3. Trial license

To evaluate the Software suitability for your requirements, we provide a 30-day trial per User for the Professional license. This license type is available to download from the Master Packager website. You may download and install the Software without purchasing the license. Under no circumstances, can you use the Software in your production environment in any way, and/or as a part of your service for commercial benefit, or otherwise commercialize it under the Trial license.

The Trial license is per User.

A licensed User can install Software on an unlimited number of devices, however, a licensed User is the only one who is allowed to use the Software.

The Master Packager Trial license can be only be activated and used online as it requires you to have an internet connection to use this Software.

Payment and license delivery

The Master Packager Professional license is a paid product and must be purchased from the Master Packager website.

There are two payment methods available:

1. Invoice

By choosing the invoice payment method you will receive an advance invoice to be paid prior license assigning. After the advance invoice is paid and we have received the payment, we will assign a license during the next 24 business hours. You will receive a confirmation email with a tax invoice attached to the email.

2. PayPal

By choosing the PayPal payment method you'll be able to pay using a PayPal account or credit card. After the payment is done, license(s) will be automatically assigned to you.

All license costs are indicated on the invoice and must be paid with all applicable taxes included.

All Invoices and purchased licenses are available under your Master Packager website account at any time.

Support

With a purchased Master Packager Professional license, you will have rights to receive Master Packager 1-year maintenance that includes all the relevant updates with bug fixes, improvements and new features, as well as access to contact us for any questions related to the Master Packager Software.

Restrictions

The following restrictions are not permitted for any reasons whatsoever.

The Software is licensed, not sold. This agreement gives you limited rights to use the Software only. Master Packager Ltd. reserves all other rights. Unless an applicable law gives you more rights despite this Agreement, you may use the Software only as expressly permitted in this Agreement. In doing so, you must comply with any technical limitations of the Software that only allows you to use it in certain ways.

You may not:

- **Disclose the results of any benchmark tests of the Software to any third party without Master Packager Ltd. prior written approval.**
- **Work around any technical limitations of the Software.**
- **Reverse engineer, decompile, modify, or disassemble the Software, except and only to the extent that applicable law expressly permits, despite this limitation.**
- **Make more copies of the Software than specified in this Agreement or allowed by applicable law, despite this limitation.**
- **Publish the Software for others to copy.**
- **Rent, lease, sublicense, or lend the Software.**
- **Remove any copyright, trademark, or other intellectual property notices contained on or provided through the Master Packager Ltd. and Master Packager.**
- **Provide your password to any other User or use any other User's username and password.**
- **Transfer the Software, any part of the Software, or the rights provided herein to any third party.**

Warranty disclaimer

THE SOFTWARE IS PROVIDED "AS IS", WITHOUT WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. IN NO EVENT SHALL THE AUTHORS, COPYRIGHT HOLDERS, OR LICENSORS BE LIABLE FOR ANY CLAIM, DAMAGES OR OTHER LIABILITY, WHETHER IN AN ACTION OF CONTRACT, TORT, OR OTHERWISE, ARISING FROM, OUT OF, OR IN CONNECTION WITH THE SOFTWARE, THE USE, OR OTHER DEALINGS IN THE SOFTWARE.

THE USER MUST ASSUME THE ENTIRE RISK OF USING THE SOFTWARE. Master Packager Ltd. ASSUMES NO LIABILITY FOR DAMAGES, DIRECT OR CONSEQUENTIAL, WHICH MAY RESULT FROM USE OF THE SOFTWARE, EVEN IF Master Packager Ltd. HAS BEEN ADVISED OF THE POSSIBILITY OF

SUCH DAMAGES. ANY LIABILITY OF THE SELLER WILL BE LIMITED TO REFUND THE PURCHASE PRICE OF THE LICENSE UNDER WHICH THE SOFTWARE IS USED.

License period

A license is effective until terminated. You may terminate the license at any time by destroying the Software, together with all copies thereof. This license will also terminate if you fail to comply with any term or condition of this Agreement. Upon such termination, you agree to destroy the Software, together with all its copies thereof.

Use of information provided by Users in Master Packager Content

We collect and process the bare minimum of your personal data to help us provide you with the product and services you request.

We collect the following information you have provided during the registration on our site:

- Name and surname
- Company name, registration number, address, and VAT number
- Email address
- Acceptance to Cookies on masterpackager.com

Use of information provided by Users on Master Packager Software

We collect and process the bare minimum of your personal data to help us provide and improve the product and services you request. Information also is required to evaluate the license data when connected to the internet.

We collect the following information you have provided during the registration on our site:

- Email address

Upon launching the Master Packager Software, we collect:

- Email address the license is registered to
- Workstation title
- User city, state or province, and country or region

Full information on data collected through the Microsoft Application Insights, that Master Packager Software uses for license validation, can be found under the [Azure Monitor Documentation](#).

Information security: how we protect your privacy

We protect the security of your information by using Secure Sockets Layer (SSL) which encrypts the information you input.

We do not display, sell, or transfer any of your provided information to third parties.

We use Microsoft Azure and their protection policies for the data we have collected on the Software.

Processing methods

These are processing methods we use for collected data:

- View
- Collect
- Store
- Erase

Collected data from Software is stored and processed in Azure West-Europe. We store collected information from Software for 730 days after which it is automatically deleted.

Changes to Agreements

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our webpage, prior to the change becoming effective and update the “effective date” at Privacy and End-User License Agreement.

You are advised to review this Privacy and End-User License Agreement periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact us

If you have any questions about this Privacy Policy or you want us to delete all your data that we have collected, please contact us at info@masterpackager.com.

Copyright © 2023 Master Packager Ltd