Master Packager Dev Privacy and Terms of Service

Privacy and Terms of Service

The Privacy and terms you agree to by using Master Packager applications and services.

Introduction

This Privacy and Terms of Service ("Privacy and Terms of Service") govern your access to and use of Master Packager Ltd. (the "Company," "us," "we," and "our") software and services including the Master Packager Dev and any other software, services, features, products, content, applications and training offered by us from time to time (collectively the "Services") identified in one or more agreements made available by us from time to time (each an "Access Agreement" and collectively, the "Access Agreements").

Acceptance

By using or accessing the Services or Master Packager Dev, you accept and agree to be bound by (i) this Privacy and Terms of Service, (ii) all Access Agreements to which you are party, which are hereby incorporated herein by reference which is incorporated herein by reference (collectively referred to as the "Agreement").

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Occasionally we may, in our discretion, make changes to the Agreements. When we make material changes to the Agreements, we'll provide you with prominent notice as appropriate under the circumstances, e.g. by sending you an email. If you don't wish to continue using our Services under the new version of the Agreements, you may terminate the Agreements by emailing us at info@masterpackager.com.

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About the Software

MASTER PACKAGER DEV is a Software developed by Master Packager Ltd to help developers build Windows OS application installation files and packages.

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Commercial Use has two license types Pro and Enterprise where Enterprise license type must be purchased for organizations with more than 150 PCs or more than \$1 million (or equivalent in other currencies) in annual revenue.

Master Packager subscription plans include different license types and features. For a full updated list please visit https://masterpackager.com/pricing#masterpackagerdev

Fees and Payment

Fees

You agree to pay all fees set out in an Access Agreement. All fees are non-cancellable and non-refundable and are based on Services purchased and not actual usage. Unless otherwise agreed

between you and us, charges may be paid by credit card, electronic funds transfer or bank/wire transfer. For the avoidance of doubt, you shall not be entitled to any refund in the event of unused Services.

Taxes

All Fees and other amounts payable by Customer under this Agreement are exclusive of taxes and similar assessments. Customer is responsible for all sales, use, and excise taxes, and any other similar taxes, duties, and charges of any kind imposed by any federal, state, or local governmental or regulatory authority on any amounts payable by Customer hereunder, other than any taxes imposed on Company income. To the extent that the Company is required by law to pay any such taxes, duties, or other charges to any governmental or regulatory authority, the Company may invoice the Customer for such taxes, duties, or other charges and the Customer will pay such invoiced amounts in accordance with this Agreement.

Payment Terms

Unless otherwise set out in the Access Agreement, Service fees are payable at the time of entrance into an Access Agreement.

Suspension Rights

We reserve the right to immediately terminate the Services if: (i) the billing or contact information provided by you is false or fraudulent; or (ii) you fail to make any payment due within ten business days after we have provided you with notice of such failure. Any suspension of the Services by us under this section shall not relieve you of your payment obligations under this Agreement. We will not be liable to you nor to any third party for any suspension of the Services resulting from your non-payment of fees.

Payment

Bank/Wire transfer

By choosing the invoice payment method you will receive an advance invoice to be paid prior to license assigning. After the advance invoice is paid and we have received the payment, we will assign a license during the next 24 business hours. You will receive a confirmation email. Advance and Tax invoices will be available in the Master Packager website account.

Card

By choosing the Card payment method you'll be able to pay using a credit card. After the payment is done, license(s) will be automatically assigned to you.

All license costs are indicated on the invoice and must be paid with all applicable taxes included.

All Invoices and purchased licenses are available under your Master Packager website account at any time or you can reach out to info@masterpackager.com for us to send you invoices personally.

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We collect the following information you have provided during the registration on our site:

- Name and surname
- Company name, registration number, address, and VAT number
- Email address
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Use of information provided by Users on Master Packager Dev Software

We collect and process the bare minimum of your personal data to help us provide and improve the products and services you request. Information also is required to evaluate the license data when connected to the internet.

We collect the following information you have provided during the registration on our site:

Email address

Upon launching the Master Packager Dev Software, we may collect:

- Email address the license is registered to
- Workstation title
- User city, state or province, and country or region

During the Master Packager Dev Software use, we may collect following information about the built packages/installers to ensure license terms are met:

PackageOutputTypes

- PackageName
- PackagePublisher

Full information on data collected through the Microsoft Application Insights, that Master Packager Software uses for license validation, can be found under the Azure Monitor Documentation.

HeadingInformation security: how we protect your privacy

We protect the security of your information by using Secure Sockets Layer (SSL) which encrypts the information you input.

We do not display, sell, or transfer any of your provided information to third parties.

We use Microsoft Azure and their protection policies for the data we have collected on the Software.

Processing methods

These are the processing methods we use for collected data:

- View
- Collect
- Store
- Erase

Collected data from Software is stored and processed in Azure West-Europe. We store collected information from Software for 730 days after which it is automatically deleted.

Contact us

If you have any questions about this Privacy Policy or you want us to delete all your data that we have collected, please contact us at info@masterpackager.com.

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