Privacy and End-User License Agreement

Introduction

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Payment and license delivery

The Master Packager Professional license is a paid product and must be purchased from the Master Packager website.

There are two payment methods available:

1. Invoice

By choosing the invoice payment method you will receive an advance invoice to be paid prior license assigning. After the advance invoice is paid and we have received the payment, we will assign a license during the next 24 business hours. You will receive a confirmation email with a tax invoice attached to the email.

2. PayPal

By choosing the PayPal payment method you'll be able to pay using a PayPal account or credit card. After the payment is done, license(s) will be automatically assigned to you.

All license costs are indicated on the invoice and must be paid with all applicable taxes included.

All Invoices and purchased licenses are available under your Master Packager website account at any time.

Support

With a purchased Master Packager Professional license, you will have rights to receive Master Packager 1-year maintenance that includes all the relevant updates with bug fixes, improvements and new features, as well as access to contact us for any questions related to the Master Packager Software.

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We collect the following information you have provided during the registration on our site:

- Name and surname

- Company name, registration number, address, and VAT number

- Email address

- Acceptance to Cookies on masterpackager.com

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We collect and process the bare minimum of your personal data to help us provide and improve the product and services you request. Information also is required to evaluate the license data when connected to the internet.

We collect the following information you have provided during the registration on our site:

- Email address

Upon launching the Master Packager Software, we collect:

- Email address the license is registered to

- Workstation title

- User city, state or province, and country or region

Full information on data collected through the Microsoft Application Insights, that Master Packager Software uses for license validation, can be found under the Azure Monitor Documentation.

Information security: how we protect your privacy

We protect the security of your information by using Secure Sockets Layer (SSL) which encrypts the information you input.

We do not display, sell, or transfer any of your provided information to third parties.

We use Microsoft Azure and their protection policies for the data we have collected on the Software.

Processing methods

These are processing methods we use for collected data:

- View

- Collect

- Store

- Erase

Collected data from Software is stored and processed in Azure West-Europe. We store collected information from Software for 730 days after which it is automatically deleted.

Changes to Agreements

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our webpage, prior to the change becoming effective and update the "effective date" at Privacy and End-User License Agreement.

You are advised to review this Privacy and End-User License Agreement periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact us

If you have any questions about this Privacy Policy or you want us to delete all your data that we have collected, please contact us at info@masterpackager.com.