Privacy and End-User License Agreement

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Ownership

MASTER PACKAGER is Software developed by Master Packager Ltd to help organizations create, modify, and other ways to work with the Windows Operating System packaging types. Master Packager helps package third-party applications for mass deployment systems in organizations with different standards and requirements.

License Types

1. Perpetual license

Perpetual License grants licensed users unlimited access to use the software version indefinitely.
Perpetual license is per-user license that can be used only by an authorized user who has the license registered. For example, if you have 4 people who need to use the Software, you will need to purchase 4 licenses.
This license grants licensed Users the ability to install, activate, and use the software on unlimited machines.
Licenses User can only use Software versions released within the active maintenance period.

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Active maintenance allows users to download and activate new software versions released during the maintenance period and provides access to software support.

A perpetual license with ended maintenance does not have the right to activate newer software version releases outside of the maintenance period.

If maintenance for the license is not active for longer than 30 days, the license loses the right to purchase maintenance renewal. In this situation, a new license must be purchased in order to receive new software updates.

2. Subscription license

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This license grants licenses users to install, activate, and use the software on unlimited machines.

Within the subscription period, licensed user has right to install and activate software updates.

License editions

1. Community

This license type is available to download from the Master Packager website at any time by anyone without registration.

Community edition is free of charge for everyone including commercial use.

Master Packager Community has limited functionality when compared to other Master Packager license editions.

2. Professional

Professional license edition can be applied to physical persons and legal entities. This license grants rights to use the Software for internal purposes of a business organization only. If it is required to use the Software outside the registered company or provide services with the Software to Third Party then this license cannot be used and instead Service Provider licenses must be required.

The user gets assigned to the licenses using a business email.

3. Service provider

Service provider license grants the rights to use the Software for internal purposes of a business organization as well as for external business purposes providing services to third parties.

4. Non-Commercial Trial license

To evaluate the Software suitability for your requirements, we provide a 30-day trial.

You may download and install the Software without purchasing the license.

Under no circumstances, can you use the Software in your production environment in any way, and/or as a part of your service for commercial benefit, or otherwise commercialize it under the Trial license.

The Trial license is per User.

Licensed User can install Software on an unlimited number of devices, however, a licensed User is the only one who is allowed to use the Software.

Payment

1. Bank/Wire transfer

By choosing this method you will receive an advance invoice to be paid prior to license assigning. After the advance invoice is paid and we have received the payment, we will assign the license during the next 24 business hours.
Advance and Tax invoices will be available in the Master Packager website account.

2. Card

By choosing the Card payment method you'll be able to pay using a credit card. After the payment is done, the license will be automatically assigned to you.
All license costs are indicated on the invoice and must be paid with all applicable taxes included.
All Invoices and purchased licenses are available under your Master Packager website account at any time or you can reach out to info@masterpackager.com for us to send you invoices personally.

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Upon launching the Master Packager Software, we collect:

- Email address the license is registered to

- Workstation title

- User city, state or province, and country or region

Full information on data collected through the Microsoft Application Insights, that Master Packager Software uses for license validation, can be found under the [Azure Monitor Documentation](#).

Information security: how we protect your privacy

We protect the security of your information by using Secure Sockets Layer (SSL) which encrypts the information you input.

We do not display, sell, or transfer any of your provided information to third parties.

We use Microsoft Azure and their protection policies for the data we have collected on the Software.

Processing methods

These are processing methods we use for collected data:

- View

- Collect

- Store

- Erase

Collected data from Software is stored and processed in Azure West-Europe. We store collected information from Software for 730 days after which it is automatically deleted.

Changes to Agreements

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our webpage, prior to the change becoming effective and update the "effective date" at Privacy and End-User License Agreement.

You are advised to review this Privacy and End-User License Agreement periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact us

If you have any questions about this Privacy Policy or you want us to delete all your data that we have collected, please contact us at info@masterpackager.com.