# End User License Agreement for SharpShooter Dashboards<sup>TM</sup>

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END-USER LICENSE AGREEMENT FOR SharpShooter Dashboards™ SOFTWARE COMPONENT PRODUCT

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PerpetuumSoft.Writers.Svg.dll

PerpetuumSoft.Charts.dll

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ComponentFactory.Krypton.Design.dll

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- a) Free Technical Support is available to the Developer End User who has a valid Subscription for the PRODUCT but does not have a valid Premium Support Subscription. Free technical support is provided whenever possible and subject to availability of technical support staff via email within standard support hours from 8:00 am to 5:00 pm GMT +6, Monday to Friday, excluding statutory holidays and company holidays. PRODUCT documentation, white papers, demos, samples, supports section that contains tips and tricks are available.
- b) Premium Technical Support is available to the Developer End User who has a valid Premium Support Subscription. Premium Technical Support is provided with high priority via e-mail within standard support hours from 8:00 am to 5:00 pm GMT +6, Monday to Friday, excluding statutory holidays and company holidays. The Vendor may offer additional Premium Technical Support benefits, such as access to night builds, samples in C# and VB.NET. PRODUCT documentation, white papers, demos, samples, supports section that contains tips and tricks are available.

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Last modified on November 29, 2018.

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