

## FAQ

### **Does the phGant and phSchema print?**

- Yes they do. Not only do they print but they have a very powerful way of doing it, which we call PrintToHdc. This technique allows you to do previews or generate bitmaps or jpegs as well as send a scaled and accurate part of the component to the printer..

### **Is plexityHide.com a solid company?**

- PlexityHide.com is a young company. We have been around for a year and in that time we have concentrated on keeping a low profile to try our product on a small number of customers. Now we are ready to accept a larger audience, welcome as a plexityHide customer.

### **What happens if the timePackage version I buy from a vendor is older than the one I have read about on the plexityHide.com site?**

- In theory this should never happen, but in practice our vendors seem to be generally slower than us. No sweat, just mail us your proof of purchase and we will supply you with a download of the latest version.

### **Can you show multiple columns in the text part of the Gantt?**

- This has been a requested feature of many customers, we are happy to say that this is implemented in the 2.0 release. We have integrated a full blown hierarchical grid with layout properties to control rendering of every single cell , as well as support for many different edit modes such as Memo, Datetime, Combo and checkbox. Many other really cool features comes from this. We are now able to have different row heights in the Gantt as one example.

### **Will the Gantt perform OK for large info sets?**

- Yes, most likely. It depends what you mean by large and what you mean with "OK". We have used it to handle 10 000 time objects. We can promise you that we will do modifications if we get an unacceptable sluggish behaviour with your data. We want it to be quick too.

### **Can I have milestones and bullets like in MSProject?**

- Yes. There are many predefined drawing styles, but you can also render your own times with the OnUserDrawTime event.

### **How much do I need to pay for an upgrade?**

- Typically half price of vendor price.

### **Can I buy directly from plexityHide.com rather than through a vendor?**

- Yes, but the prices are pretty much the same.

### **Can plexityHide help us with some extensions, add on or development?**

- Yes, if we feel that is an interesting problem we are glad to help you on an hourly basis.

### **Can I run the timepackage in any ActiveX-environment?**

- Yes.

**What is CollisionDetection?**

- When times collide CollisionDetection automatically render the time items thinner and side by side rather than on top of each other.

**How come the timePackage is so low priced and still has all the features of the competition?**

- Yes that is an enigma...

**What about that strange name “plexityHide.com”?**

-It is actually quite nifty... Move the “com” in front of “plexityHide” and you get “complexity hide”. That is what we are all about, making complex things appear easy.

**Can I have links between the time items in the phGant?**

- Yes you can, as many as you like...

**Can I put a text inside a time item in phGant?**

- Yes you can, as many as you like...