



•rayNET



RayFlow[®]

Best Practice Workflow for Enterprise Software Packaging

RayFlow is part of RaySuite.

Top Benefits

Faster Software Rollout

- Speeds up packaging processes by following customer-defined phases
- Better quality leading to lower reject rates and quicker project completion

Improves Quality

- Support of best practice processes such as ITIL
- Implementation of quality monitoring gateways
- Higher achievement rates in SLA management

Reduces Costs

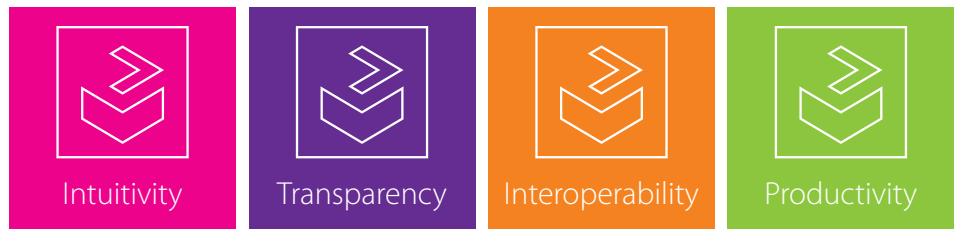
- Higher quality output
- Reduced software deployment errors
- Less software downtime
- Less helpdesk requests

Enables Compliance

- Powerful tracking system for SLA management
- Audit trail is secured via role-based access
- Reliable reporting and status updates

RayFlow – More than a software packaging workflow. A workflow tool, which connects all software management components, ensures fluent work processes, integrates third-party products and which can also be customized. The workflow for the complete Application Lifecycle. From license management to deployment.

RayFlow Focus Points



Decades of experience

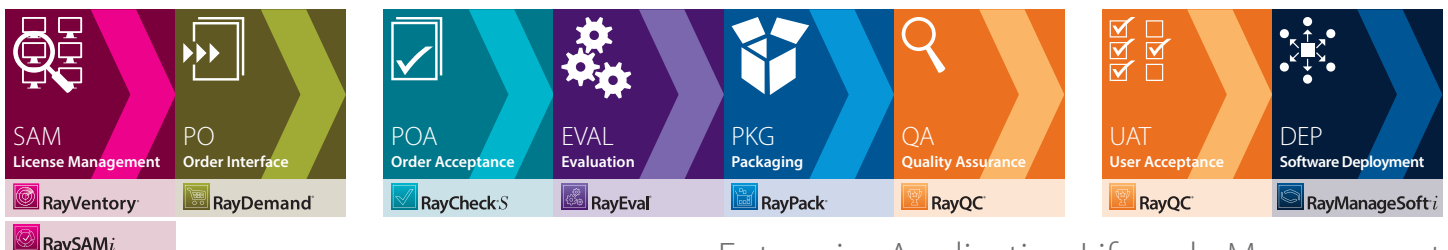
As the first world-wide packaging factory was created with Wise (Altiris) 10 years ago, it was Raynet's task to define worldwide standards to enable best practices in software packaging. RayFlow is the result of our competence and our decade-long experience in this area. RayFlow today is not only the leading workflow tool in the software packaging world but encompasses the entire Application Lifecycle Management.

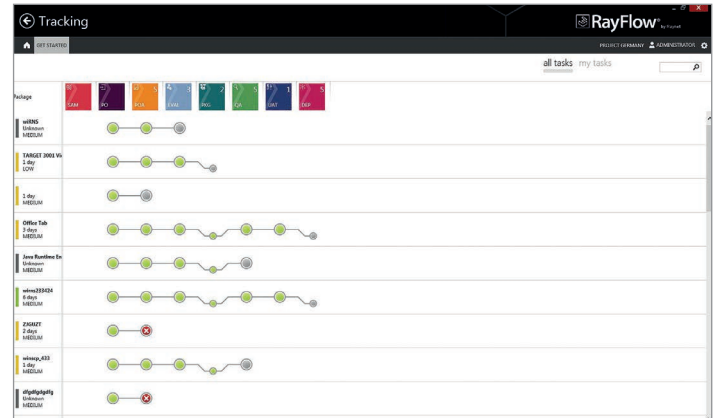
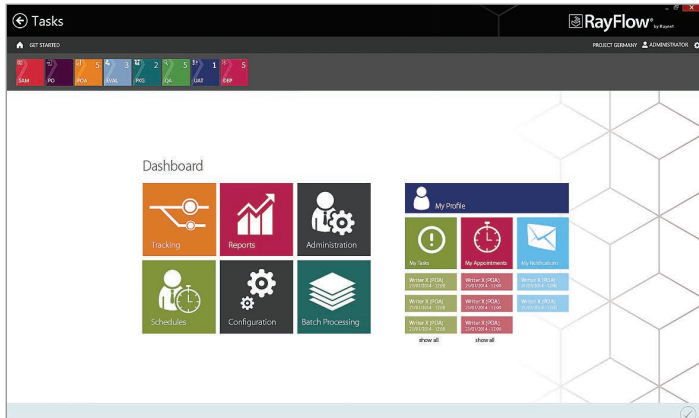
Best Practice Approach

RayFlow makes it easy for you to implement the latest Best Practice approaches. With role-based access, implementation according to ITIL, comprehensive reporting capabilities, audit trail and configurable process phases, which all allow simple and reliable SLA management, RayFlow's functionalities and handling are simply unique.

From Experts for Experts

Raynet enjoys the largest team of certified trainers and consultants in the area of software packaging in the world. These experts daily bring their comprehensive knowledge and their year-long experience into the development of our product. Thanks to our customer-driven approach and the hands-on input from our experts, RayFlow has become what it is today. A workflow tool from experts for experts.





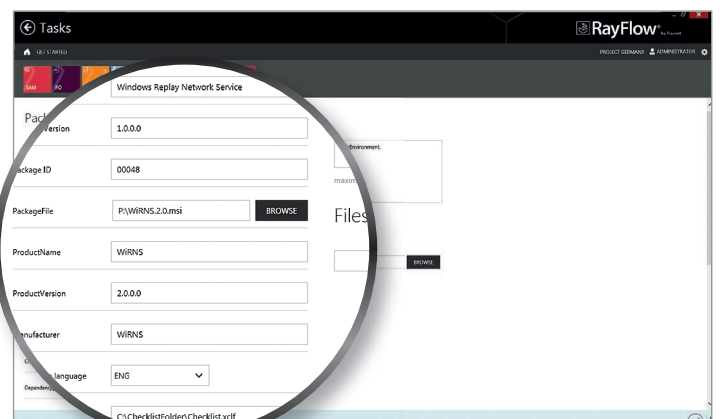
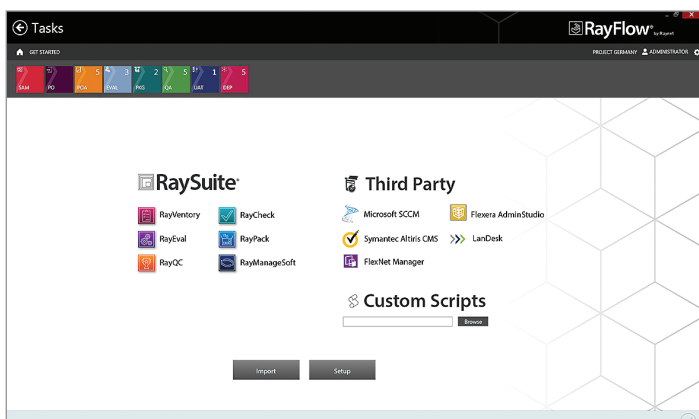

Intuitivity

RayFlow does not require day-long admissions, endless documentation or expert knowledge. The initial trainings are usually not much longer than an hour and already enable all employees to use RayFlow productively. A fast implementation into the everyday corporate life and a high user acceptance is assured.



Transparency

The tracking feature provides a quick and comprehensive overview of all tasks. The edit history of each individual package is logged and can be reported on. SLA estimates are visible immediately through signal colors.




Interoperability

RayFlow connects the RaySuite elements required for your individual Application Lifecycle Process. Within RayFlow, you can seamlessly control and manage the various RaySuite products and services, as well as third-party or in-house developed solutions. This in turn helps reduce the complexity and increases the productivity of your projects.



Productivity

Packages can be assigned via a push system. The PO property reader adds application properties (software name, version, manufacturer, language, etc) **automatically** into the according fields, avoiding typos and saving time.

About Raynet

Raynet GmbH is a leading and innovative service and solution provider in information technology and specialized in the architecture, implementation and operation of all tasks within "Application Lifecycle Management". Raynet's Headquarters is in Germany and presently has more locations in Germany, USA, Poland, UK and Belgium.

For over 15 years, Raynet has supported hundreds of customers and partners with its products and solutions for enterprise application management projects worldwide. These include license management, software packaging, software deployment, migrations, client engineering and much more. Additionally, Raynet maintains and cultivates strong partnerships with leading companies in Application Lifecycle Management.

Raynet products and solutions are unique in design and functionality. Their development is highly driven by our customers and partners who play a big role in the development of our products and are a key reason why our products are always cutting edge. Whether you want to introduce a new deployment tool or to start a SAM project, whether you want to plan a packaging factory or do a migration – Raynet is the choice for best-of-breed-practices in services, products, and solutions for Application Lifecycle Management.

Next Steps

For more information, please visit our website: www.raynet.de or contact our sales team on +49 5251 54009-0 or sales@raynet.de



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