

RAYPACK STUDIO END USER LICENSE AGREEMENT (EULA)

IMPORTANT – PLEASE READ AGREEMENT CAREFULLY:

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The term "**Software**" means the Raynet computer program RayPack Studio, which may contain subject to the chosen edition the following Raynet computer programs: RayPack Standard, Professional or Enterprise, RayEval, RayQC Professional or Enterprise and RayQC Advanced.

The term "**on premise**/internal use" means the running of software for licensees internal purposes only and within licensee's own technical environment.

The term "**commercial purposes**" means intentions and ambitions perceived to business interests and aimed at direct profit. Aimed at direct profit are all activities which are not evaluation, testing, demonstration, research, development or a private, school-based, or academic project.

A "**Service Provider**" purchases the Software to perform services to end users for commercial purposes. In this context end user means licensees customer who uses Licensors Software products.

The term "**Affiliates**" means any sub company and parent company which is included in the holding company's annual consolidation financial statement and that is under the control of Licensee where "control" means ownership of or the right to control greater than 50% of the voting securities of such entity.

The term "Licensed Device" means the physical hardware or virtual system to which a license is assigned. Including but not limited to standalone computers, networked computers, computer servers, and handheld computing devices that Software operates with or executes on.

The term "**Order Confirmation**" means a license document provided by Licensor confirming the legality and validity of the purchased licenses. It specifies the purchased software, edition, and quantity of licenses, support and maintenance if any purchased by Licensee.



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If Licensee has received new and/or extended features of the Software for purposes of getting acquainted with it and giving it a trial, regardless of how labeled, the use of the Software is limited to a specified period of time, as detailed in the Order Confirmation ("Trial Period"). In the absence of a defined period of time for the trial of the Software, the Trial Period shall be thirty (21) days. After expiration of the Trial Period the new and/or extended features of the Software must not longer be used. All use will be governed by the terms set forth below.

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Licensor grants Licensee a limited, personal, internal use, non-exclusive, non-transferable license to use the Software solely to evaluate its suitability for Licensee's internal business requirements. The duration of the license starts with the day the license key is delivered to Licensor. This license may be terminated by Licensor at any time upon notice to Licensee and will automatically terminate, without notice, upon the first to occur of the following: (a) the completion of Licensee's evaluation of the Software or (b) the expiration of the Trial Period.

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4. Limitation of Liability.

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II. SOFTWARE LICENSE

1. Grant of License.

Licensor grants Licensee access to the Software. For Service Provider, the terms of Addendum

 shall apply in addition to this EULA. Licenses not identified as service provider licenses on
 the Order Confirmation may not be used in a service provider capacity.



(2) Licensors General Terms and Conditions will apply. In case of any provisions of the General Terms and Conditions are contrary to one of the following provisions, the provisions of this EULA shall prevail.

2. Scope of License.

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- (2) Device License: A Device License entitles Licensee to install and use the Software on one specific Licensed Device. The individual purchased number of licenses is specified in the Order Confirmation.
- (3) Concurrent User License: A Concurrent User License entitles Licensee to install and use the Software on any number of Licensed Devices, but the Software may not be used simultaneously by several users, users may only access the software one after the other. The Concurrent User License is only available in conjunction with a Floating License Server License. By granting a Concurrent User License Licensor automatically grants Licensee a limited, personal, non-exclusive, non-transferable license for internal purposes only, to install and use the Floating License Server Software. The individual purchased number of Concurrent User and Floating License Server Licenses is specified in the Order Confirmation.
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- (1) Licensee is responsible for the correct licensing of third-party software.
- (2) The Software may include distributions of Open Source and/or Freeware. Licensee may use elements of that software within the current License Agreement. Any further use is beyond Licensors control. In this case Licensor is not liable for content, links, modifications or updates of the websites.

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If ordered by Licensee and upon payment of the applicable fee, Licensee will be entitled to receive technical support services, including corrections, fixes, and enhancements to the Software that may be made generally available (the "maintenance services") from Licensor in accordance with Licensor's then-current maintenance terms for the applicable maintenance level purchased by Licensee. The ordered level of support and maintenance services is apparent in the Order Confirmation. Subscription license fees include Support and Maintenance for the duration of the Subscription Period. Maintenance services will not include any releases of the Software which Licensor determines to be a separate product or for which Licensor charges its customers extra or separately. If Licensee ordered maintenance services, the appropriate services for the Software may be extended for at least another year to the existing conditions.

6. Records / Audits.

Licensee will maintain accurate books and records relating to its performance of obligations under this agreement. This obligation will be valid during the term of this agreement and for a period of one (1) year after termination of this agreement. Further, during the term of this agreement and for two (2) years thereafter, Licensor may, upon five (5) business days advance written notice to Licensee, audit Licensee for the purpose of verifying Licensee's compliance with this agreement and correctness of the accounting. Licensor shall have the right to inspect the books of Licensee by an independent accountant. The inspection of the books can be done during normal business hours, upon reasonable notice, and not more frequently than semi-annually. If the inspection finds that the permitted use of the Software is more than five percent (5%) in excess of that licensed, Licensee shall be liable to pay the inspection costs in addition to the costs of sublicensing and interest on the overdue amount at a rate of eight percent (8%) above the prevailing German base lending rate.

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The duration of the license starts with the day the license key is delivered to Licensor. A subscription license terminates at the end of the period specified in the Order Confirmation. The license may be terminated by Licensor if (a) Licensee fails to make payment and/or (b) Licensee fails to comply with the terms of this Agreement within ten (10) days after receipt of written notice of such failure. In the event of termination of the subscription license, Licensee must cease using the Software, destroy all copies of the Software (including copies in storage media) and certify such destruction to Licensor. This requirement applies to all copies in any form, partial or complete. Upon the effective date of any termination, Licensee waives all rights granted under this Agreement.



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- (1) The warranty period is 1 year from delivery or if acceptance is required, from acceptance.
- (2) The warranty is void if (a) the contractual partner makes changes itself or engages a third party to modify the contract item without the consent of Raynet (b) the contractual partner uses the contract item for purposes other than the intended purpose or misuses it, (c) problems and mistakes are based on the fact, that contractual partner has used the contract item with software programs and products which are incompatible, (d) third party software or open source software is not licensed or is licensed incorrect.
- (3) During the warranty period, Raynet warrants that the Software product, as provided, will substantially perform the functions described in the specification.
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- (5) If the contractual partner may claim any compensation for damages or claim for vainly expenditure due to warranty, is this subject to the following limitation of liability.

9. Limitation of liability.

- (1) Raynet is liable without any limitation pursuant to the statutory provisions for damages arising from any violation of life, limb or health, to the extent that it fraudulently concealed a defect, it has assumed a warranty for the condition of the purchased item, in all cases of intentional acts or gross negligence, upon damages under the German product liability law or to the extent otherwise legally mandated.
- (2) The liability of Raynet for data loss shall be limited to the typical data recovery cost which would have been incurred if regular backups were carried out.

10. Confidentially Obligation.

Licensee shall retain all information in confidence. Confidential Information" means all business and/or technical information which, is conveyed by Licensor. Licensee shall a) have the right to disclose the Confidential Information only to its employees, consultants and Affiliates having a need to know and who have agreed in writing to be bound to confidentiality terms substantially similar to those contained herein; b) use at least as great a standard of care in protecting the Discloser's Confidential Information as it uses to protect its own information of like character. Not confidential is an Information which a) at the time of disclosure to Licensee is in the public domain, as evidenced by written publication; c) Licensee can demonstrate was in its possession prior to the time of disclosure, was not acquired improperly and was not acquired directly or indirectly from Licensor or any person, firm or corporation acting on its behalf. For a period of three (3) years following the termination of this Agreement Licensee shall maintain such Confidential Information in confidence.

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12. Export Restrictions.

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13. Company Name.

Licensor may include Licensee's company name in a list of Licensor customers.



Addendum 1 SERVICE PROVIDER LICENSE

This Addendum complements the above EULA and defines the use right according to which Service Provider - in the following referred to as Licensee - may provide Services to its end customers. Any terms not defined in this Addendum shall have the meaning as described in the EULA. Unless otherwise agreed herein, the provisions of this Addendum shall be in addition to and not in lieu of the EULA.

DEFINITIONS

The term "**Software**" means the Raynet computer program RayPack Studio, which may contain subject to the chosen edition the following Raynet computer programs: RayPack Standard, Professional or Enterprise, RayEval and RayQC Professional or Enterprise.

The term "**Services**" means licensees ability to use the Software in its own application packages within the software development or consulting business. These include for example, packaging services, software evaluation services, and quality assurance services.

1. Software License.

- (1) This Section shall replace Section II.1. of the Agreement to the extent a service provider license is purchased by Licensee and identified as a service provider license in the Order Confirmation.
- (2) Licensor grants to Licensee a limited, personal, non-exclusive license to use, the Software internal and for the sole purpose of providing Services to its customers for such customers' internal purposes.

2. Scope of License.

In addition to the license scope identified in Section II.2 of the Agreement, service provider licenses may be used solely on devices within Licensee's and licensees end customers environment.

3. License Restrictions.

- (1) Licensee shall only use the Software on computers, servers and networks, at a Licensee or Customer location, provided that the Software may not be left behind at Customer's site or on Customer's systems once Licensee's services to Customer are completed. If computers, servers or networks on which the Software is installed is no longer owned or leased by Licensee, Licensee must remove the Software from such computers, servers or networks.
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5. Indemnification.

- (1) Licensee will defend, indemnify and hold harmless Licensor from and against any loss, cost, liability or damage, including attorneys' fees, for which Licensor becomes liable arising from or relating to: (a) any breach by Licensee of any term of this Agreement, (b) the issuance by Licensee of any warranty or representation not authorized in writing by Licensor or (c) any other act or omission of Licensee in connection with the marketing or distribution of the Software under this Agreement.
- (2) Licensee agrees not to engage in any deceptive, misleading, illegal or unethical practices that may be detrimental to Licensor or its Software and agrees to comply with all applicable federal, state and local laws and regulations (including, without limitation, data protection, privacy and import and export compliance laws and regulations) in connection with its performance under this Agreement.

6. Support and Maintenance.

Licensor shall have no support or maintenance obligations whatsoever to Customers.

7. Marketing and Trademarks.

- (1) All marketing materials, demonstration copies of the Software (if applicable), and other materials provided by Licensor to allow Licensee to market its products and services to Customers hereunder will remain the property of Licensor, and upon termination or expiration, such materials will be returned to Licensor within thirty (30) days.
- (2) Licensee may use Licensor's trademarks in connection with the Software. All displays of Licensor's trademarks that Licensee intends to use will conform to reasonable guidelines provided from time to time by Licensor. Licensor will have the right to approve all usage by Licensee of its trademarks. Licensee will not use any of Licensor's trademarks in conjunction with another trademark. During the term of this Agreement, each party will have the right to indicate publicly that it has entered into a relationship with the other party.