

# Automate End User Training & Support for Microsoft Office 365, Teams & SharePoint

Ensure that your users always have the answers they need wherever they are!



**VisualSP®**

visualsp.com

In-context | On-demand  
Just-in-Time Learning®

## BENEFITS

### Built for You to easily support your employees

- ✓ Reduce support tickets.
- ✓ Instant contextual microlearning for users.
- ✓ Communicate your company messages by adding your own custom items.
- ✓ Speed up the on-boarding process with our Just-in-Time Learning®.

## FEATURES



### In-Context Learning within the Web Browser

Training and help in the context of where your users are working.



### Essential Training within Microsoft Teams

Complete access to hundreds of Microsoft 365 training assets through VisualSP.



### Interactive Walkthroughs

Give your users their very own on-demand personal coach, guiding them step by step.



### Pop-Up Videos

Show instructional videos directly on top of the user's own environment.



## Inline Help

Provide on-demand information and help for elements on your pages.



## Alerts and Notifications

Ensure your users see important communications by using splash screens on top of their application.



## Announcement Banners

Display updates at the top or bottom of any Microsoft 365 application to ensure that they are never missed.



## Full Usage Analytics Reporting

Get in-depth usage report about how employees are utilizing help items.

See how VisualSP helps organizations successfully support and train Microsoft 365, Teams and SharePoint (online and on-prem) users by providing them Just-in-Time Learning® and help in the context of their work.

➤ [SEE IT IN ACTION](#)

## COMPANIES THAT USE OUR PRODUCTS



## TESTIMONIALS



"VisualSP has really got this idea nailed and has taken the extraordinary library of video snippets and added them in-context."

**Dan Holme**

Director of SharePoint / Microsoft



"Your VisualSP Help System is in place and working great!"

**Bruce Rawles**

Web & Intranet Support, / University of Colorado Denver



"Modine is very happy with the VisualSP system. We have been able to set baseline knowledge in our organization for both business users and IT."

**David Webster**

Modine Manufacturing