ZingChart Perpetual Software as a Service (SaaS) License

Updated April 27, 2016

Grant of License

The ZingChart perpetual SaaS license is for the development and deployment of a single application hosted on a single domain. A SaaS application requires customers, clients, and other users who are outside of the licensee's organization to login to the app to gain access to content and charts. SaaS licensing is generally used for a sellable software product hosted on a single domain or a hosted software application accessed by users in support of a product or service.

The License File

The perpetual SaaS license includes licensing for a single production domain www.domain.com. Additionally, we will provide a license for up to three subdomains for development and testing:

subdomain1.domain.com

subdomain2.domain.com

subdomain3.domain.com

If you are creating a multi-tenant application which previsions users to individual subdomains ZingChart can provide the appropriate license file upon request. Please contact sales@zingchart.com with any questions.

The perpetual SaaS license also includes a license file for our phantom.js build, should you choose to use it.

Licensees do not typically have ability to change the domain associated to a perpetual SaaS license. If you foresee a need to change the domain please contact sales@zingchart.com.

Included Support

The purchase of a perpetual SaaS license includes two hours of ZingChart Product Support. See our support section to learn more about additional support beyond the included two hours.

Versions & Upgrades

The purchase of a perpetual SaaS license provides access to the current major version of ZingChart. Currently ZingChart is releasing 2.x.x builds. You will be provided perpetual access to 2.x.x versions of ZingChart. You will be allowed to access the most recent build of version 2 for no additional cost.

When ZingChart, Inc. releases version 3.x.x of ZingChart, you will need to upgrade to the newest major version if you want access. When 3.x.x becomes available, you will have the option to purchase an upgraded license at a discounted price of \$1799.00. This will provide perpetual access to all 3.x.x versions.

If an upgrade becomes available within 30 days of your purchase you will be provided with the upgrade at no cost. If an upgrade becomes available within 90 days of your purchase you will be provided with an upgrade at a 50% discount.

Upgrades are also made available to customers with current annual support and maintenance packages. Annual support with upgrades for the internal license costs \$599.00 per year. This includes four hours of product-level support per year, as well as access to the most current version of ZingChart.